

The Caxton way

Client focused

- responding actively to clients' unique needs and experiences
- respecting dignity and autonomy
- delivering tailored, culturally appropriate, trauma-informed, holistic and empowering services

Accessible

- being known, trusted and accessible to those who need our services, especially disadvantaged and marginalised individuals and communities
- welcoming diversity and removing barriers so that target communities can reach, use and benefit from our service

Sustainable

- attracting, retaining, supporting and investing in skilled, diverse, values-aligned staff capable of delivering high-quality services
- diversifying and managing our finances, investing in systems and infrastructure that keep us strong and enable long-term impact

Connected

- cultivating strategic partnerships, working collaboratively and in integrated ways
- creating mutually beneficial volunteering/pro bono opportunities
- engaging effectively with diverse communities

Agile

- maintaining independence and flexibility to adapt, innovate and respond to changes over time

Impactful

- achieving meaningful and measurable outcomes

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impactful