

Working in Metro South Health

The Health Justice Partnership between Caxton Community Legal Centre's Seniors Legal and Support Service and Metro South Health is funded until 2026, and outreach services are conducted to each Metro South hospital on a weekly or fortnightly basis.

Please contact the Seniors Legal and Support Service on 0408 376 117 to find out when our lawyers and social workers visit your hospital. We accept inpatient and outpatient/community-based referrals. This simple guide and our more informative Referral Pathway List gives you options of how you can progress if you have concerns that your patient may be experiencing elder abuse.

What do I do if the older person ...

is subject to physical abuse or sexual abuse in aged care facility

- police support link **P 13 14 44**
- Aged Care Quality and Safety Commission **P 1800 951 822**

wants to report concerns related to Commonwealth-funded aged care services or Queensland Community Care Services

referral to Aged & Community Care Advocacy at ADA Australia **P 1800 818 338**

is subject to elder abuse from family or friends and wants to know about legal/social options

referral or secondary consultation with the Seniors legal and Support Service lawyer (**P 1800 954 494** or **0436 125 030**) or social worker (**P 0427 727 399**) for seniors over 60 years or 50 years if ATSI

is unable to make a decision about the abuse due to impaired capacity for that decision and is subject to suspected elder abuse

Referral to the Office of the Public Guardian - Investigations **P 1300 653 187**

What do I do if the older person ...

may have impaired capacity and is at risk of or experiencing abuse in residential aged-care facilities

ADA Law **P** 1800232 529

may be experiencing institutional or systemic abuse with a Queensland/state public entity

- Caxton Community Legal Centre **P** (07) 3214 6333
- Queensland Human Rights Commission **P** 1300 130 670

may have issues with an abusive co-tenant who is not a family member, or with their landlord

Tenants Queensland statewide advice and referral service **P** 1300 744 263

may have issues with a Centrelink carer or Centrelink generally

Basic Rights Queensland **P** 1800 621 458

is subject to physical abuse or sexual abuse in an aged-care facility

- police support link **P** 13 14 44
- Aged Care Quality and Safety Commission **P** 1800 951 822

For general enquiries or information about elder abuse contact:

- Caxton Community Legal Centre on (07) 3214 6333
- Elder Abuse Prevention Unit hotline on 1300 651 192.

The *Queensland Law Handbook* also has valuable information about elder abuse.