Guidelines for provision of services



## Employment (statewide)

Yes we can assist	No we cannot assist, but here are some self-help resources
Legal Problem	
<ul> <li>✓ dismissal claims if a client has been sacked, demoted or lost their job</li> <li>✓ bullying and other workplace mistreatment</li> <li>✓ sexual harassment</li> <li>✓ discrimination</li> <li>✓ contractor versus employee questions</li> <li>✓ 'adverse action' in the workplace</li> </ul>	<ul> <li>employer or business-related issues (e.g. contractors)</li> <li>contracts, either at the outset of employment or during employment</li> <li>unpaid wages and entitlements disputes</li> <li>second opinions (other avenues of assistance have to be explored first e.g. a union)</li> <li>professional registration and disputes with professional bodies</li> <li>WorkCover and other injury-related matters</li> </ul>
Eligibility Criteria	
has dependents and an individual income (before dismissal) of \$100 000 pa* or less	
has no dependents and an income (before dismissal) of \$80 000 pa* or less	
statewide	

<sup>\*</sup> Exception available to victims of domestic and family violence who cannot access their money due to economic abuse.

Services Available	
appointment required	if you have been dismissed and have not yet commenced proceedings, and we do not have an appointment available within 21 days of the date of your dismissal, we will not book you in as waiting may cause you to miss an important time limit. We will refer you elsewhere for advice
one advice service per legal problem type	
in some cases, ongoing services and/or representation for negotiations, mediation or court hearings may be available.  Availability in any specific case will be assessed during the advice appointment or afterwards by a staff solicitor.	generally, representation in court is only available in exceptional circumstances
evening advice service—Wednesday only at Caxton Legal Centre	
daytime advice service throughout the week at Caxton Legal Centre	
referral to a social worker if needed	