

## Elder Abuse

### Older Persons Advocacy and Legal Service

Yes we can assist	No we cannot assist, but here are some self-help resources
<b>Legal Problem</b>	
<ul style="list-style-type: none"> <li>✓ elder abuse or risk of elder abuse—physical, emotional/psychological, financial, social, cultural, sexual, neglect where the person doing harm is a trusted family member or associate (not an aged-care worker)</li> </ul>	<ul style="list-style-type: none"> <li>✗ abuse or complaints about aged-care service providers. For an advocate to help with the aged-care service problems call ADA on 1800 818 338. To make a complaint about aged-care services approach the service provider if possible. If not satisfied, call the Aged Care Quality and Safety Commission on 1800 951 822</li> </ul>
<ul style="list-style-type: none"> <li>✓ guardianship and administration—older person is the person whose decision-making capacity is in question</li> </ul>	<ul style="list-style-type: none"> <li>✗ drafting powers of attorney or advanced health directives</li> </ul>
<ul style="list-style-type: none"> <li>✓ misuse of powers of attorney</li> </ul>	<ul style="list-style-type: none"> <li>✗ <a href="#">wills and estates</a></li> </ul>
<ul style="list-style-type: none"> <li>✓ granny flats, family loans, guarantees and debts</li> </ul>	
<ul style="list-style-type: none"> <li>✓ grandparent rights</li> </ul>	
<b>Eligibility Criteria</b>	
<p>65 years of age or older, or 50+ years if they identify as Aboriginal or Torres Strait Islander peoples</p>	
<p>a patient or outpatient of the community health services at Princess Alexandra, Logan, Redland, Beaudesert, Wynnum or the QEII Jubilee hospitals (check with OPALS)</p>	
<p>if not a patient or if under 65 years of age, refer to the Seniors Legal and Support Service</p>	<p>other elder abuse services cover Ipswich, Toowoomba, Gold Coast, Sunshine Coast, Hervey Bay, Gladstone, Rockhampton, Mackay, Townsville and Cairns. Check for contact details <a href="#">here</a></p> <p>the statewide elder abuse hotline is 1300 651 192</p> <p>the national elder abuse hotline is 1800 353 374 for interstate callers</p> <p>for online information and resources go to <a href="https://compass.info">https://compass.info</a></p>
<b>Services Available</b>	
<p>appointment required</p>	
<p>advice, negotiations, representation in limited circumstances</p>	
<p>social work supports for counselling, safety planning, links to essential services, help with hardship issues</p>	
<p>Monday to Friday at different locations (check with OPALS)</p>	