

Working in Metro South Community Health

outside the Princess Alexandra Hospital and QEII Catchment
or the Redlands and Logan hospitals

The Health Justice Partnership between Caxton Legal Centre Inc. and Metro South Community Health is called OPALS, the Older Persons Advocacy and Legal Service. It is funded for three years and is being gradually rolled out across Metro South Health. Currently, it is based in the PAH/QEII catchment area. Due to requests from health staff outside this area, OPALS have developed two quick reference guides to help you know who can manage concerns.

What do I do if the older person ...

is subject to physical abuse or sexual abuse in aged care facility

- police support link T: 13 14 44
- Aged Care Quality and Safety Commission T: 1800 951 822

wants to report concerns related to Commonwealth-funded aged care services or Queensland Community Care Services

referral to Aged & Community Care Advocacy at ADA
Australia T: 1800 818 338

is subject to elder abuse from family or friends and wants to know about legal/social options

referral or secondary consultation with the Older Persons Advocacy and Legal Service lawyer (T: 0408 376 117 or 0436 125 030) or social worker (T: 0427 727 399) for seniors over 60 years or 50 years if ATSI

is unable to make a decision about the abuse due to impaired capacity for that decision and is subject to suspected elder abuse

Referral to the Office of the Public Guardian T: 1300 653 187. The Public Guardian can make a referral to OPALS for capacity assessment.