

Areas of law Caxton Legal Centre cannot assist with

In most circumstances, Caxton will not be able to provide assistance in the areas of law listed below. Clients contacting Caxton for legal assistance will initially be referred to their local community legal centre or appropriate specialist centre before being allocated an appointment.

Areas we cannot assist in:

Commercial and financial matters

- anything relating to a business or commercial leases
- investment properties *except where owners are forced to rent out their only property*
- superannuation fund issues, including self-managed super funds *except for family law aspects of superannuation split*
- taxation, Office of State Revenue, first home owners grant or rates disputes
- investment products
- financial advice and financial products
- purchase or selection of insurance
- gambling disputes and products

Consumer issues

- problems with new cars *except for loan default, finance or leasing*
- goods or services over \$40 000 in value *except for loan default, finance or leasing*
- building and trade disputes
- small goods and services (under \$500) and home appliances or furniture *except for loan default, finance or leasing, and for door-to-door sales*
- solicitor costs disputes
- professional services complaints against doctors, accountants, lawyers etc.

Neighbour or community matters

- council disputes *except for rates*
- neighbourhood disputes over \$10 000 in value *except where persons are elderly or disadvantaged, or where abuse or harassment is alleged*
- planning law, right of easement
- body corporate disputes *except where discrimination is alleged or for assistance animal issues*
- education disputes involving marking and grades (schools and universities) *except where discrimination is alleged*
- disputes with private schools *except where discrimination is alleged or for fee payments included in family law arrangements or fees paid to independent training colleges*

Other

- wills and estates *except for contested burials for cultural or religious reasons*
- personal injuries including total permanent disability claims
- income protection insurance
- immigration
- Native Title
- conveyancing
- medical negligence

- tenancy issues *except where discrimination is alleged and for assistance animals issues and disputes between tenants*
- Centrelink pensions and welfare rights matters
- binding financial agreements or solicitor's independent certification of consent orders (family law)